



ROMANIA
1 DECEMBRIE 1918
UNIVERSITY OF ALBA IULIA

Conflict Management

Dârja Mălina



Course Title: Conflict Management

Proposed date/dates and proposed timetable:,

Language of instruction: English
Name of lecturer: Dârja Mălina

Form of instruction	Number of teaching days	Number of teaching hours per day	Form of evaluation (if any)	Certification
Lecture	1	2	-	-

COURSE AIMS:

Conflict management course is designed: (1) to define what conflict (generally) and organisational conflict (particularry) is; (2) to identify what the reasons for conflict and to associate them with different types of conflict ; (3) to learn how to better understand conflict and the way to react/ solve it, through study cases, reflection, and discussion; and (4) to learn how to apply solving strategies in organisation management.

COURSE CONTENTS (for each workshop):

Reasons of conflict.
Types of conflict.
Consequences of conflict.
Levels of conflict
Conflict solving strategies

TEACHING METHODS:

lecture, exercises, discussions, study cases

LEARNING OUTCOMES:

- Students will learn to make better moral judgments in their personal and professional lives
- Students will learn to evaluate the consequences of conflict and to better understand the impact of conflict over an organisation
- Students will be able to find out solutions for any types of conflict.

LEARNING OUTCOMES VERIFICATION AND ASSESSMENT CRITERIA (if any):

RECOMMENDED READING (English language only):

Stephan Proksch, Conflict Management, Springerlink, 2016

David Liddle, Managing Conflict: A Practical Guide to Resolution in the Workplace, 2017